



## Privacy Policy for Yahoo Kakadu Plum

**Effective Date:** [23 July 2025]

At **Yahoo Kakadu Plum**, we are committed to protecting your privacy and complying with the Australian Privacy Principles under the *Privacy Act 1988 (Cth)*. This Privacy Policy outlines how we collect, use, store, and disclose your personal information when you visit our website or make a purchase.

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### 1. Information We Collect

When you interact with our website or place an order, we may collect the following personal information:

- Full name
- Email address
- Phone number
- Billing and shipping addresses
- Payment details (processed securely via third-party gateways)
- Order history
- IP address, browser type, and device information

We only collect information necessary for us to provide our products and services to you.

## **2. How We Use Your Information**

We use your information to:

- Process and deliver your orders
- Communicate with you about your order or account
- Improve your customer experience
- Send marketing emails (if you've opted in)
- Comply with legal obligations

We will never sell, rent, or share your personal data with third parties for marketing purposes without your explicit consent.

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## **3. Email**

Yahoo Kakadu Plum does not send “spam” unsolicited emails. Before any email is collected for use by Yahoo Kakadu Plum, permissions will be requested from you. After obtaining authorisation we will use email messages to provide you updated information regarding your order or to answer any enquiries.

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## **4. Cookies & Analytics**

This site does NOT use ‘cookies’. A cookie is a small piece of information stored on your computer that is sent to the site each time you request a page. Cookies are used to help deliver a more functional and intelligent site to you. No username, password or personal information is ever stored in a cookie.

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## **5. Data Security**

We take reasonable steps to protect your information from misuse, interference, loss, and unauthorised access. Our site uses SSL (Secure Socket Layer) encryption and secure payment gateways.

## **6. Your Rights**

You have the right to:

- Access the personal information we hold about you
- Request corrections to your information
- Opt out of marketing communications at any time

To make a request, please contact us.

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## **7. Changes to This Policy**

We may update this policy from time to time to reflect changes in our practices or legal obligations. The latest version will always be available on this page.

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## **8. Contact Us**

If you have any questions about this Privacy Policy or wish to access or update your information, please contact:

### **Yahoo Kakadu Plum**

Phone: 0411 222 333

Email: [support@kakaduplum.net.au](mailto:support@kakaduplum.net.au)

Website: <https://kakaduplum.net.au>